

FAQ

1. How do I sign up?

 Signing up is easy! Take a look at our courses and send an email to <u>admin@floridaleadersinlifesaving.org</u> and we will schedule a call.

2. How much does it cost?

Training and accommodations* are provided at no cost!

3. What should I have ready?

 Before your call, please send over your 2019, 2020, and YTD statistics. Please select a few training topics so we can provide guidance.

4. Where do I stay?

You will be staying at our NEW Petco Love Lifesaving Lodge! The lodge sleeps five people
and is located walking distance from the Jacksonville Humane Society.

5. When is the training?

• Trainings are available Monday-Friday. There will not be training on the weekends or on holidays.

6. Where is the training?

Training will take place at the Jacksonville Humane Society.

7. How long is the training?

We can provide training from 8am-5pm based on your availability.

8. What should I expect?

 Our training is a mixture of classroom style presentations with Q&A's and hands-on shadowing.

9. Who does the training?

Our expert staff members lead the classroom and hands-on portion of the training. You will
work closely with them to shadow the areas you have chosen.

10. Who should I send?

We recommend sending members of your leadership team, like your Executive Leadership,
 Managers and Coordinators.

11. Can you come to me?

Yes! We can send members of our team to do training at your shelter or clinic. To make the
visit extra impactful, we recommend you invite neighboring organizations.

12. What is your COVID policy?

 We require our visitors to either be fully vaccinated within two weeks of the visit. If you are not vaccinated, we require a negative COVID-19 test to be sent 72 hours before your visit.
 Visitors are required to wear masks.

13. What should I bring?

 Please bring a face mask, signed waivers, note taking materials, water bottle, sweater/jacket (it can get chilly!), closed toe shoes, long pants, any snacks, and nametag if you have one.